

General FAQs:

What is the Trinity GESE Exam Prep App Book?

The Trinity GESE Exam Prep App Book is a digital study aid for you to revise and practise English for your language test and help boost your confidence to use English every day in real life.

The app contains three App Books: GESE Grade 2, GESE Grade 3 and GESE Grade 5. Each can be bought separately.

What does each App Book contain?

The **GESE Study App** provides essential materials to get you ready for the Trinity SELT exam and help you to:

- Practice speaking and listening
- Expand your vocabulary
- Work on your grammar
- Enhance your communication skills

This product also offers additional resources including:

- The **Get Started** app book which shows you how to use the Study app. It also provides essential information about what to expect on your exam day and a quiz to ensure you are well-prepared.
- The **Study Plus** app books, which are below and up to the exam level, to support further English language learning.

See below for what App Books you will receive for the exam grade you purchase:

GESE Grade 2

- GESE Grade 2 Exam Prep App Book
- Get Started App Book
- Study Plus 1 App Book
- Study Plus 2 App Book

GESE Grade 3

- GESE Grade 3 Exam Prep App Book
- Get Started App Book
- Study Plus 1 App Book
- Study Plus 2 App Book
- Study Plus 3 App Book

GESE Grade 5

- GESE Grade 5 Exam Prep App Book
- Get Started App Book
- Study Plus 3 App Book
- Study Plus 4 App Book
- Study Plus 5 App Book

How do I use the App Book to prepare for my exam?

Use the App Book to improve your English and practise exam skills at the same time. Work through each unit to practise speaking about each of the subject areas in the exam, by answering exam-style questions, making up questions to ask the examiner and revising the language functions you need for your level.

Can I learn more about the exams in the App Book?

Yes, in the first unit of every Exam Prep App Book you can find useful exam information for that exam level, as well as study tips so you know what to expect in your exam. The Get Started App Book will also show you what will happen on the exam day.

Can the App Book help me to improve my speaking skills?

Yes, in each App Book there are hundreds of exam-style questions to get you speaking about exam-relevant subjects for your chosen exam level. To start, tap a question and then give your

answer. You can say it aloud or write it down. Listen to an example answer for more ideas. For extra practice, you can use the audio recorder to record yourself speaking English.

Can the App Book help me to improve my listening skills?

Yes, all the practice questions and answers are recorded by native English speakers, speaking at a natural pace. Tap to listen to a question and then give your answer. You can say it aloud or write it down. Listen to an example answer and repeat it aloud. For extra practice, you can use the audio player to practise your listening whenever you want, wherever you are.

Can the App Book help me to improve my pronunciation?

Yes, every audio file in the App Book is clickable. This means you can tap to hear words, phrases, questions and answers pronounced by native English speakers. Listen to the recordings and repeat them aloud. Copy the sounds and the way the voice goes up and down to make your speaking sound more natural.

Does using the App Book guarantee I will pass the exam?

No, using the App Book does not guarantee any particular result in the exam. However, it can help you to prepare to do your best in your exam.

Are there wordlists for my exam?

No, Trinity exams do not have any wordlists that you need to learn. The word banks in the apps are there to help you widen and improve your vocabulary and practise your speaking about the subject areas in the exam. Learn the vocabulary which is useful for you to talk about a particular subject.

Can I use the App Book to revise grammar for my exam?

Yes, each App Book has a Language Review unit. You can practise the relevant grammar for your chosen exam level.

Are the practice questions in the App Book real exam questions?

No, the practice questions in the App Book are exam-**style** questions, which help you to practise using English at the right level of your exam. Questions in the exam may differ.

There are pictures in the App Book. Are there also pictures in the exam?

The examiner only uses pictures in the GESE Grade 2 and GESE Grade 3 exams, not for GESE Grade 5 exams.

There are listening activities in the App Book. Are there also recordings in the exam?

No, you don't listen to any recordings in your exam. The listening activities in each App Book are there to help you improve your listening skills, vocabulary and pronunciation.

Technical FAQs:

What devices can I use this app on?

You can use the Trinity GESE Exam Prep App Book on a mobile phone or tablet with iOS or Android systems. You cannot use the app on a desktop computer, smartwatch or e-reader eg Kindle.

What are the minimum system requirements?

Android 7.0+ and iOS 15.3+.

How do I download the app?

After you have purchased the Trinity GESE Exam Prep App Book, you will receive instructions by email for how to download the app and access the App Book for your chosen exam level.

How much do I pay for the app?

You can download the app free of charge. To access the App Book and additional materials for your chosen exam you will need to pay £15. This can be purchased when you register for your Trinity GESE test or over the phone by calling us on 0333 358 3183.

How long is my login valid for?

Your login is valid for one year from the date you first log in.

Can I use my login on both iOS and Android?

Yes, your login allows you to access the app on both platforms.

Can I use this app on Windows Phone and Blackberry?

No, the app is only available on iOS and Android devices.

Can I use it on my iPad?

Yes, you can. You need to download the iPhone version of the Trinity GESE app to your iPad. You can use the same login details.

How do I log in?

Enter the correct username and password provided. Your login details are case sensitive. You will receive your login details by email after registering for a SELT test and purchasing the app product for your chosen exam.

Can I use this app on more than one device?

Yes, each login can be used on two devices at the same time.

I keep getting a message that says there are too many devices logged in. Why is that?

Each login can only be used on two active devices. If you reach this limit, you need to log out from the additional devices to reset the device count.

I'm logged in to the free app but I cannot see any Exam Prep App Books available to select. Why is that?

Your 12-month licence may have expired. Please contact Trinity SELT at 0333 358 3183 or email selt@trinitycollege.co.uk if you're not sure why this appears.

I can't record any recordings. Why is that?

Please check the microphone status in your phone settings. You need to give the app access to your microphone to make recordings.

Can I record many recordings and listen to them later?

You can only record one recording at a time and can play it back as many times as you like until you have recorded a new one. The recording function is to help you practise your pronunciation and compare it to the original.

I can't hear any audio. Why is that?

Please check your volume settings.

I have got a new phone. Can I use the same login?

Yes, providing it meets the minimum system requirements mentioned in an earlier question. To access the app on your new phone please log out of it from your previous phone. Then use your same login details to access it on your new phone.

Do I need to be online to use the App Book?

No, once you have downloaded the App Book(s), you can use it offline.

I have not used the app for quite some time, is that a problem?

If you have not used your login for over 30 days, the app may log you out. You need to log in again using your login details. Please check your previous email for your login details.

I have lost my login details. What do I do?

Contact our friendly customer service team who can help you on 0333 358 3183 Monday to Friday 8am-8pm, Saturday and Sunday 8am-5.30pm. Or you can email SELT@trinitycollege.co.uk We shall either resend your login details or arrange to send you new login details free of charge.